Appendix 2 Tomorrow when the fire began- feedback

At the Tomorrow when the fire began sessions two mechanisms were used to capture feedback and questions from participants .

First a Pollev live streaming electronic message board and second at each table , a facilitator captured the thoughts of participants as the event progressed.

**Tomorrow when the fire began – Pollev feedback**

**Pollev message**

|  |  |
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| **Pollev message** | **Response** |
|   |   |
| Thursday session |   |
|   |   |
| Www.communitybushfireconnection.com.au |   |
| Makes one very appreciative of firefighters - need to appreciate them more |   |
| Who is in control of the media or are they a law unto themselves? | media accrediated and must meet standards, emergency broadcasters can only publish what is given to them  |
| Latrobe City Website |   |
| What website is that delwp, CFA,??? | EMV website under Emergency management |
| Yes on our website under emergency management |   |
| Your insurance won't cover you for looters if you leave your house unlocked |   |
| They did that at Rawson a few years ago door knocking the night before and marking houses where people had left |   |
| Does Latrobe Valley have a city emergency management plan if so where can we find it? | Yes it is on the Latrobe webpage www.latrobehttp://www.latrobe.vic.gov.au/Our\_Community/Fire\_Floods\_and\_Other\_Emergencies/Emergency\_Management or on the community bushfire conneciton webpage http://www.communitybushfireconnection.com.au/community-plans/ |
| I've heard that you should leave your doors unlocked so firefighters can get in if they need to, is that true? | no - if absolutely necessary they will find a way in |
| All shires have information about relief centres | Yes  |
| Is there still mine fire recovery happening? | Some actions of the recovery plan are still occuring |
| Yes they are |   |
| Are locations of relief centres include in radio messages? If not where do I find out where they are located? | Yes they are |
| Wind change often gusty and strong most house loss is associated with wind changes |   |
| How do we indicate to the CFA that we've left and ther is no requirement to save our house / property? without alerting looters? | Good question no formal process, in some cases flagging has been used by Cfa to indicate unoccupied houses in an area but no formal mechanism |
| How do you utilise spontaneous community assistance / support groups? I.e groups self organising like NZ quake examples? | The Public Information Officer will scan social media and try to keep up to date with what people are doing, it is difficult but try to work with people, especially in recovery |
| Don't forget to look out for your neighbours and vulnerable people |   |
| Relief centres aren't just for locals. If the freeway gets closed, the majority of people at the relief centres are through-travellers that have gotten stuck |   |
| Our concern would be to get out safely not worrying about returning. |   |
| Last time there was a fire near me my sons all called up asking whether they should come home to help me. Important to keep family and key friends updated on where you are to keep them safe in body and mind. |   |
| I want a siren |   |
| Yes for safety aircraft are grounded if drones are detected |   |
| Is there a problem associated with members of the public using drones to check out the fires - risks to aircraft etc | Yes for safety aircraft are grounded if drones are detected |
| In Tyers the community have a plan to move caravans floats etc onto the footy ground |   |
| I'm glad I took my caravan to Traralgon.😱 |   |
| Do real estate agents give renters this info?! Or is that a dis-incentive? | Not required to |
| It is up to us to pass on the message |   |
| everyone is so busy, how you get people to prioritise their time to attend sessions like this and take fire risk seriously? |   |
| Everyonenis |   |
| lots of younger people are renters, it's a tough sell to get them to invest in their rental property's fire protection |   |
| Importance of practising things like starting the fire pump |   |
| We run Community Fireguard Groups with families in their own homes. All family members are included. |   |
| Try to have some predetermined routes or plans if its at x then we go to plan A, if its start near z, we do plan B |   |
| If i had a concern about a business using equipment that produced sparks on a total fire ban day and whether they had appropriate permits, who do I contact? | Dial 000 |
| As an emergency responder, its a whole family affair for when I need to go away for up to 7 days. It takes Planning and relying on family and friends to help out. |   |
| Don't rely on getting a warning, you may not!! |   |
| CFA website has maps and all the warnings |   |
| Where are the late teens and twenty- somethings in this? |   |
| Vic Emergency App |   |
| What website should I look at | Vic Emergency App |
| What app should I get | Vic Emergency App |
| Logistics always try to work with local suppliers first, and will support them to provide for the fire as much as practical |   |
| Local supplies can tender to supply and in many cases are preferred suppliers |   |
| The orange edge is called a potential impact zone it is the extent of possible fire spread |   |
| How can local suppliers and Valley businesses get involved in helping agencies / get a slice of the pie? Catering, security, etc. | Logistics always try to work with local suppliers first, and will support them to provide for the fire as much as practical |
| Re: numbers of police. In an incident how many police are available to still do business as usual as well as incident management? | 200 in the valley and can call on others as needed always make sure cover all resonsibilities |
| What is the orange line around the edge of the fire? | that is the potential impact zone - area in which may get ember drop  |
| Yes use neighbourhood house and other community groups |   |
| Do you use neighbourhood houses / learning centres in response/ information dissemination? |   |
| Is the green line on the map the freeway? Will this be closed? | speed restricted but if gets threatened yes |
| Oh so that's why the smoke is dark |   |
| What are the transient numbers of visitors / tourists that come through the Valley over Summer? | vairable hard to quantify |
| Working on a version called forecast to be available to public |   |
| Is there a public version of Phoenix Rapidfire available. | looking at releasinng a product called Firecast but not yet available which is a phoenix based application for public use, we trialled it on bushfire busstops |
| How well do you know what your neighbors will do? Do you know what you can do to support them? |   |
| Amazing coincidence there was a small fire in this area today started by lightning |   |
| Powerworks already do not open on a code red day. However after tonight we'll go back to the board to discuss whether we should also remain closed on extreme days. |   |
| I have muesli bars in my fire kit! |   |
| Never thought of that (food). Add to fire plan - have a good breakfast! |   |
| Recognition to where people get their current information and 80% of people will not make a decision till they hear it from their family and friends |   |
| Communication from a reliable source is crucial |   |
| If people are sitting inside watching the TV, how will they get alerted to a fire ? |   |
| Can I finish my golf game or should I get in the bunker |   |
| Is there a list of phone carriers/companies signed up to distribute emergency msgs? |   |
| Elderly have received the message on their landline to leave, who will be checking the streets to make sure they aren't walking around the street with nowhere to go like in the 2014 fires in & around Morwell | There is a vulnerable persons register, but in many areas local people organise themselves to check on elderly - great community initiated scheme like this in Gembrook |
| We were just wondering about whether we would get text messages or a phone call...thanks for explaining |   |
| How often would an emergency warning be read |   |
| How does the system know to send to MY mobile phone? Is it based on my location? | location where phone is registered and where currently operating |
| Do emergency warning contain too much information? |   |
| Do all servers send the text messages | yes |
| That was a much more detailed warning than I have ever heard |   |
| Wow that is long I can't take it all in |   |
| Other stations are accredited as well |   |
| How many people listen to ABC radio regularly? |   |
| That's impressive modelling |   |
| Why not have explanations on the Fire Danger rating rating board? |   |
| Re: Fire Danger Ratings: Why isn't there a national scale rather than State by State? |   |
| Are warnings for local area or all Victoria when there are many big fires in progress - like in 2009 they went through each town from a to z. T |   |
| It would be good if there was some indication of how many days per year Are severe , extreme or code red. My understanding is code red is rare maybe once every 5 years | on average 4-6 severe days a year in the valley but varies in 2009 there were 11 |
| What are your triggers to enact your plan? |   |
| Didn't realise so many agencies involved |   |
| Many farmers cannot be shut out from their stock, whom are their livelihood, and need water within 24 hours of the fires, plus check on their welfare |   |
| Is their an agency take on what a plan is? A discussion with the family? Written? |   |
| What happened with the safer places program? Are any in place in communities? |   |
| I'm checking my schedule at work for tomorrow. How flexible is my day? Could I work from home tomorrow? |   |
| We are considering our travel plans - how necessary is my planned travel tomorrow? |   |
| How many people understand the difference between the Fire Danger Ratings (Extreme / Code Red) and what a TFB means? |   |
| I'm paying more attention to "extreme" rather than "total fire ban" |   |
| Are the roadblocks and the threat of not getting back home, stopping people from leaving |   |
| Dont forget to take your medication and enough stuff to last for several days |   |
| Shouldn't it be mandatory for community radio and all media to broadcast TFB info and warnings |   |
| If you work for an emergency service you probably won't be home. How does your partner cope? |   |
| The day before, with a total fire ban warning, parents talking to kids about "what if" |   |
| We should make schools in remote towns community fire refuges |   |
| I thought Elvis was working at 7 Eleven ! |   |
| Great insight Stuart |   |
| Does elvis live in thevalley | NO Victoria has 4 large choppers for the summer and on high risk days one can be stationed in LV if needed |
| Kev Tolhurst spoke about house to house ignition which means fires can penetrate beyond the township edge |   |
| I always thought i was safe in the middle of town but my thoughts have changed. |   |
| Does Phoenix how hot the fire is | yes it maps intensity at time and location |
| A theme of "safety in town" so we don't have a plan - is this a false sense of security ? | Kev Tolhurst spoke about house to house ignition which means fires can penetrate beyond the township edge |
| Our plan is either we are both home or no one is home |   |
| Who accredits you as an emergency broadcaster | EMV  |
| Information is just as important as fighting the fire as trucks can't be everywhere |   |
| The plan templates are on the community bushfire connection webpAge under the "A Plan" tab |   |
| Is now too early |   |
| I am in the matrix |   |
| Howdy |   |
| Hi there! |   |
| Hello all |   |
|   |   |
| **Wednesday sesssion** |   |
| Response |   |
| Books Rd Fire: How do you ensure that Coopers Ck community have received/ know about the Boola Rd fire? No mobile reception @ Rusks Rd Erica / Senninis Track. National Park are between Moe Rawson - Tyers Rawson Rd. | Good questions I guess that is why look at multiple ways of communicating including radio |
| Is the modeling reflecting the impact of geography on wind flows - appears to assume prevailing wind direction only ? | It does to a limited capacity |
| Point made earlier about asthma etc. very important |   |
| Should we be advising safe locations to shelter if people leave in the emergency messaging ? | only approved sites such as Neighbourhood safer places etc |
| This started as only a "severe" day! We have many of them! | Severe is the trigger for a typical TFB - usually have 4-6 TFBs a year in a bad year like 2009 had 11 in the valley |
| Given this scenario - 2 power stations are at risk, I think the state would throw everything at this - Loyyang in direct impact, considering how important it is to the welfare of the state with temperatures like listed and hospitals needing power- does the state practice this scenario ? | yes have major exercises re things like this not necessarily fire driven events |
| Social media would be goingcrazy |   |
| In this scenario, if FedUni campus not evacuated between 3:30-4:30, evacuation may not be possible. Staff & students could be stuck on campus. Local schools too. |   |
| I keep my papers eg insurance etc plus photos of my house and things l might loose for insurance purposes |   |
| Is the highway still ope? Hernes oak fire pretty close |   |
| If we have left early and have a narrow driveway- should we close our gate to protect the lives of CFAa, so they know not to enter ? |   |
| Why with all the state infrastructure don't we have an Elvis in the valley all summer | State decision, it does often get deployed here on readiness on bad days but high population areas around Melb also a major priority |
| Is the highway still open.? Hearses Oak fire pretty |   |
| To answer last point- we have 80 secondary kids doing this scenario tomorrow ( 4 local high schools) |   |
| Would Latrobe shire help with animals or people from another shire? |   |
| A good turnout tonight, however what is being done/can be done to increase the input from younger demographics (18-35) to ensure awareness, minimise complacency, and have a diverse understanding of the thought processes about response to a bushfire going through different age brackets. | To answer last point- we have 80 secondary kids doing this scenario tomorrow ( 4 local high schools) but take the point need to look how to engage the young |
| Does CFA have a register of local water sources? They used to practice getting water from my dam but not for many years now. | yes  |
| I would think that the CFA cannot put their own volunteers in Danger to protect a house that cannot be easily accessed and exited |   |
| What part do local laws play in an emergency? In 2014 I had a neighbour who was parked on a nature strip and obstructed a white post marking a water refill point. Can local laws act if I reported it? | yes |
| Is there truth in the information that CFA won't go into a property that has one driveway (one way in/one way out?) |   |
| If you leave your email with your table facilitator answers to the questions can be emailed to you |   |
| some great questions going up here- look forward to the follow up? Can we be emailed them? |   |
| On a prolonged fire event what fatigue management systems are in place for imts and all responders ? Did this change after the royal commission post 2009 | strict fatigue managemeent principles IMT must abide to and get held to account on  |
| I am a farmer - my livelihood is at stake, if I leave, will I get back in within 24 hours to check my stock for food and their welfare ? |   |
| Can we please see an overview map of all fires on it? |   |
| I have a fire plan for home but not for work! |   |
| Will landlines go down? Now the NBN is in place? |   |
| Are the trial sirens the same as rural community sirens that have been in existance for years to call Cfa volunteers? | no special signal call and use only a few aroudn the state |
| How do you comicate when the power and phones go down,sirens only reach so far? |   |
| Something we don't often think about ... the people reponding to and managing the response to fire are often locals and are not in a position to defend their own homes because they are looking after us |   |
| A lot of great information. Can we please have some time to consider our personal plans? |   |
| When do you look at strike teams? |   |
| what is the current weather forecast and warnings |   |
| Gee Wizz!!, lots to think about, preparation, preparation and preparation |   |
| In relation to the Driffield fire, have you begun to set up CFA staging areas (at 3.30pm)? |   |
| Four fires on one day it gets messy trying to keep up would you amalgamate messages |   |
| What do you look for outside? Crews and equipment? |   |
| Can community go to the Emergency Evacuation Centre to receive mental health support? | can get directed to help from the evac centre and often have counsellors present |
| Given the potential sizes of these fires and impacts on community, what is in place to encourage people to seek support for mental health issues as a result of the event? |   |
| Great to see the councils working together and sharing knowledge and staff |   |
| Does the dense smoke from a fire impact on internet reception in the area? |   |
| The wind change might come thru before it gets to the mine |   |
| Are all lives equal? When does risk to critical infrastructure and lives distant from the incident override local objectives? |   |
| Why does the Phoenix model not consider fire spread into the mine ? |   |
| Good to know the difference between "warning", " watch and act" and "emergency warning" |   |
| Do automatic SMS messages get sent to everyone within a certain radius of an incident (through Telstra?)? How quickly does this happen? |   |
| Is the fact that arsen is suspected communicated to the public? |   |
| Does the CFA recommend Fire Bunkers, as last resort |   |
| In relation to notices, are they going to use mobile phone texting |   |
| What impact do drones have with predetermined dispatch of helicopters? Will this impact their response if sighted ? |   |
| How realistic is it in this scenario that an imt would be set up within 30 minutes to send out emergency msgs? |   |
| How prepared are govt and community at dealing with at risk communities when days are predicted to be severe? |   |
| I am not clear about the relative threat: grass versus bush versus forest fire |   |
| Can there be an app that alerts the CFA when they drive past a house if the residents are home or they have left- like a register for stay or go - could be built into the fire App |   |
| Are drones being used to monitor existing fires or to surveil for new ones |   |
| Surprised the only mention of the vic emergency app was negative. The app is essentially and a growing means of connecting with the community and they are using it to judge their response to an emergency. Thought the app would be strongly encouraged at this meeting. |   |
| Who do we alert and how do we let the people that need to know that we have left our property ? |   |
| That is a very clear message |   |
| Take your rates notice with you in addition to your licence- just in case you have paddocks/property separate to where you live |   |
| Love the footage |   |
| Lots of people respond to the VicEmergency App Notifications of a fire by 'going to have a look (rubber neck)'. What can be done to lessen this? |   |
| I've never heard such a detailed warning before. I thought it was very useful. |   |
| How do you control rail trail traffic in the fire? |   |
| Good question to repeat it |   |
| At what point are Emergency Evacuation Centres set up? |   |
| Would the highway be closed? |   |
| So much info in the radio message you can't follow it |   |
| When the wind change due? |   |
| What are the grass fuel loading in that area? |   |
| Where do the aircraft come from it is grass it will move quick but should have a good chance if aircraft get there early |   |
| What actions are taken when elderly will not leave with the threat of fire? |   |
| What wind and weather would limit rotary aircraft operations |   |
| Would a heat alert also occur on this day and how would this communication be integrated |   |
| What consideration is made is early messaging to elderly persons in higher risks locations |   |
| What about safe areas for horses and family pets,and vechiles and equipment? |   |
| For any town: Does DHS have a role? Who assists people who may be in emergency housing if they need help and have decided to go? |   |
| As a worker, should I plan an amergency bag to take to work? |   |
| Practice makes sense so you rationalise what you take and don't muck around |   |
| One of the problems with leaving is the inability to return because of traffic closures. |   |
| Community briefing upsetting people and creating havoc,no local input? |   |
| All equipment and food for animals ready/tested well before |   |
| Do TFBs start at extreme days |   |
| Does the CFA inspect properties to help people prepare bushfire plans |   |
| Inform friends/not to come |   |
| We are relying on information using electricity- what happens if the power is cut |   |
| How can groups like Neighbourhood Watch help in emergencies? |   |
| Creating a plan : Is there a resource of examples the community can use? |   |
| Our plan is to leave, but we still need a plan B to Defend if we get "cut off" |   |
| Living in the town of Morwell (weatherboard and tiled roof), its hard to judge when to leave. I have concerns about embers igniting coal dust that may be in the roof. |   |
| How do you feed a community that are cut off by road blocks? |   |
| Living on Morwell in a weatherboard / tin t |   |
| What water restrictions apply ? |   |
| Last time we left with our horses we did it late when we were stressed they got stressed better to go early or leave them at home |   |
| How do farmers have access to there cattle? |   |
| RH is relative humidity. How dry or humid it is. It contributes to how quickly a fire will spread. |   |
| Warnings and Advice: How do warnings and advice move with the changing weather? What's the lead time on getting information out before a wind change for those who might be in the line of fire? |   |
| Weather: how do the community understand all the information that go into a weather report? How do they make 40km winds relevant and understand this in real life? How do they understand rh? |   |
| What about people moving into remote places at risk? |   |
| How are the kids evacuated out of a fire area? |   |
| Is it better to keep the schools open and defended than have kids at home |   |
| Weather: How do the community understand all the bits of informs |   |
| Weather: How to the p |   |
| We average 4 TFBs a year in 2009 there were 11 |   |
| What is the rh for the day? |   |
| Good to hear that everyone seems to work together |   |
| Interesting to learn about the multi-agency composition of the incident management team |   |
| I like Jess comment that there is always something you can learn |   |
| A lot of experience around the room! |   |
| Great to see so many people are here |   |

**Tomorrow when the fire began – Table facilitation conversation**

**Feedback on sheets**

* I would leave straight away
* Will stay and defend, CFA has come out and helped draw up a plan
* Leave but won’t take any pets – cause too many problems
* Craig and Sue – don’t have a plan yet
* Wendy and Barry – know what have to do to defend property but don’t have a plan yet
* Peter yes I have a plan
* Arno – no fire plan , just moved to Gippsland
* Colin – somewhat ready – everything insured, part of a group who will help each other out
* House not suitable for fires – but we are building a plan
* We will leave and take the dog – what plan B
* Do you have a plan – 4 yes 2 no , 1 leave early on a code red day

**Day before**

* Notify visitors TFB and advise not to come
* Lucy would leave
* Speak to boss and neighbours
* Get all the equipment out and functional – inc pet cages
* Where does the information come from – need to interpret
* We will leave and take the dog
* We will plan to be at home tomorrow
* A severe rating is not a trigger to action for me
* I would take actions to prepare property
* In fire danger period I have my valuables ready in two large containers ready to load into the car
* Total fire ban – bad day – my trigger for action
* My fire plan assumes my daughter is home – she has moved out
* My fire plan assumes I am at home not at work
* Open internal gates for the stock based on the forecast
* This forecast would not trigger our community fire guard group – we would need a fire in the landscape to trigger
* Will stay – we are well prepared
* Last time I stayed and defended by myself – I am now nine years older and do not think I would tackle it now
* I have fire plan on which depends on two people being there and now one of the two is not fit – now the plan changes with this forecast
* I am staying
* Power cut – our pump won’t work
* Doesn’t have the option to move cattle for such an event if it was a super bad day would get lots of embers and possibly then would be forced out
* Records and photos onto hard drive – escape route depends on fire location
* Roads with poor visibility may be an issue
* Stay as in relative clear area have small fire pump to douse spot fires no vegetation that would catch fire around the house – it would have to be really bad to leave
* Have a box of all key documents which is put in vehicle ready to go
* Have fire equipment for house
* Preparation work done
* Get gear out – make sure pump works
* Animals – leave space to take chance
* Pets they would transport out
* Only way fire comes is from north east hay paddock across the road so decided they would defend
* Fire danger index greater than 100 go into town greater than 70 stay and defend
* Need to have multiple plans
* I will stay experience and plan to conduct a defence based on knowledge
* Plan to save certain parts of the property not all of it
* Feeling of impending doom in weather is criterion for action or leaving
* Prepositioning and securing equipment
* Earlier preparation not the dad before
* Landscaping and vegetation is a choice but you must manage
* Advise visitors not to come
* Speak to family about their movements tomorrow
* You will be getting ready to leave
* What is the trigger to go
* Checking our travel plans – how necessary is my travel
* I work for the CFA I will be deployed we pack our caravan and take it to Traralgon and my wife goes there
* Fire pump ready and tested box of protective clothing checked and ready
* Every week through fire season I check our equipment
* Would only be leaving if town center on fire
* Drugs bagged up , cat box ready to go, car refuelled
* Listen to local radio
* I border an industrial estate with steel cutting, oxygen and gas cylinders
* Leave if fire if anywhere close boxed prepared to go
* Check escape routes and return routes
* Where to if going
* Medication clothing if leaving
* Farm animals have a safe area
* Taking pets, valuables, albums, disc USB
* House preparation – walls tidy up pumps fuel
* Who assists people in emergency housing if they need help and have decided to go?
* Given the potential size of this fire and the impact on the community what is in place to encourage them to seek help for mental health issues as a result of the event

**9am reaction**

* Gayle would ring her sister as worried about where she lives
* If there is a fire within 20km I will liaise with member of my local community fire group – telephone and CB radio
* I will hear about the fire via the Vic Emergency app
* Does the CFA have a register of local water sources – they used to practice getting water from my dam but not for many years now
* What can I do with my pet – can’t take to work?
* Would you plan an emergency bag to take to work?
* I will have decided whether or not to go to work – will probably go to work
* What is the responsibility of individuals to interpret the conditions in their area
* Leave by 10am
* Staying ;how many days to you have enough resources to stay
* Have a good breakfast – never thought of that will add to my fire plan
* Can we go to the emergency evacu center to receive support (no wouldn’t be activated at this time)
* What part do local laws play can local laws act if I report it
* One of the prolbems about leaving is the inability to return because of traffic closures
* Wind change where is a safe place?

**12 noon reaction**

* Who do we leave a message with to say we left our property
* We are all at home – not too concerned – 2 fire pumps, property cleaned up
* I would want to go home after hearing the warning
* First fire confirms for me it is a bad day and makes me act
* I have never heard such a detailed warning message before – I thought it was very useful
* Fire model shows fire hitting the freeway – I can’t get home
* I am at work monitoring EMV website – ready and prepared to go home and defend – if I can get out of work that is
* The diction of the CFA announcement was not good – almost mumbling – must chose warning announcers with clear voices
* I would be working on the fire
* Why not have explanations on fire danger ratings board sign
* Pets inside early
* There is a generational thing – people these days more worried about smoke
* Hazelwood mine has burnt before and none in the state cared outside the valley
* Would leave work have to get home
* In relation to driffield fire have you begun to set up CFA staging areas

**1pm reaction**

* Should have left by now if not Plan B
* Listening to radio ABC and scanner
* Plan is to stay and defend – sprinklers are on
* I am talking to my partner on the phone and considering coming home if the highway opens
* I am not clear on relative threat of grass fire vs bush
* In Callignee I am monitoring the news, is it arson? If so will the person start another fire nearer to me?
* Hernes Oak fire – a second fire between me and my home, we need more resources !!1
* I am taking to my partner on the phone and considering coming home
* Never the case of leaving for a grass fire – low energy release rates
* Grass fire – I stay inside and wait for the front to pass – go outside and mop up with the garden hose
* Monitoring Vic Emergency App
* How does CFA manage HSE component of burning i.e. treated fence posts
* Rang and alerted family, find out where they are
* Profile of street – who might be there who needs to be covered think about your neighbours
* Contact friends by phone in the area check in with elderly neighbours or if they are even home
* Keeping in touch with those I have spoken to and monitoring social media
* Will try to get to the kids regardless of roadblocks
* Keep listening to ABC
* Smoke I am asthma affected will carry medication
* How well do you know what your neighbours will do do you know what you can do to support them
* Go home as it gave me a fright
* Call in friends, colleagues and volunteers in the area to check if they are OK
* I had a concern about some business using equipment producing sparks on TFB who do I contact ( call 000)
* Powerworks won’t open on a code red day
* Might need to re evaluate after tonight
* Communication essential
* How often do the commercial station broadcast messages
* It is still a small fire
* Our fire guard group has a telephone tree
* I would use a digital scanner
* Like meatloaf a bat out of hell would be gone in the morning
* Look for somewhere safe to go
* Traffic control police to help direct traffic
* All lives equal
* When does risk to critical infrastructure and lives distant from incident override local objectives
* Dad is in Melbourne mum working in morwell

**3:30 reaction**

* Enact our plan – starting to get edgy
* In Hazelwood South – the friend I’m visiting will also need to leave
* Monitor conditions, radio/visual
* Prepare for possible ember attack
* Block gutter downpipes, prepare fire pumps and hoses
* Remove door mats – if conditions worsen fill gutters with water
* I am concerned about exit roads , which ones are open
* I would be liaising with CFG members – finding out what is happening
* I am in Callignee – I am loading the car
* I am in Callignee and concerned fire may impact and it is too late to leave
* I am concerned about the use of sirens – the lack of clarity re signal and its meaning
* I am stuck at work and can’t get home
* Will the campus (Fed Uni) be closed? In this scenario if not evacuated now would not be possible later
* Second fire for the day repeating what happened early social media alerts and phoning friends in the area
* Getting in touch with my networks checking if they need help relocation for elderly who live near me
* Are warnings communicated just in the local area or all Victoria when big fires start like 2009
* Who gets Telstra fire alerts via mobile (all phones registered in the area and present in the area at the time)
* What if the power goes out
* Importance of practicing things like stating the fire pump
* If this fire had started half an hour earlier all of calignee would be impacted with the wind change
* Cat in the cage, I am gone to Traralgon
* Telling my kids where I am and that I am alright
* Base decision on leaving on wind direction
* Risk that if I leave late and smoke present I might be at risk due to health concerns

**4:30 reaction**

* I am worried, live away from the area -phone family around the area, to offer my house as a refuge
* Encourage family to leave early
* Look at stores, water, bedding , animal space, communications
* Scan Vic emergency app or local radio
* Make sure there is fuel in the car
* I am hoping my husband hasn’t decided to go home
* I am home we are taking turns walking around the house checking for embers
* Have the radio on for updates
* Making sure to stay hydrated and eating
* Monitoring CFA site
* Have protective gear on and close at hand
* Checking animals regularly
* When do you look for outside crews and assistance
* Our driveway is narrow and difficult to turn a truck – should we shut the gate so trucks don’t try to come down
* If I heard the fire had reached Thomsons road I would have left – there is no neighbourhood safer place in Callignee
* Is there a safe route out ?
* My main concern is that I only have one exit Traralgon Creek road
* The risk of getting trapped in Hazelwood N from Boldings Ck fire is coming true – heading to Traralgon after 20 minutes of final wet down and house preparation
* Not happy at Hazelwood N, grass fire at Hazelwood MR is the major worry as it covers my exit routes
* Thinking of leaving but not sure if this is possible
* After warning – a quick wet down at home and leave, have I time to get to Traralgon
* How long do you take clothes etc for
* Is there info on colour of smoke what does it mean
* In Calignee is still there is almost too late to pack up and leave with the Hazelwood fire
* Is there a resource of examples that the community can look at
* Neighbourhood house how can these groups help on the day

**6pm reaction**

* On a prolonged fire event what fatigue management systems are in place for IMts and responders?
* Did the management described change post 2009 royal commission
* What triggers a mobile text message
* Monitoring incident site at work and deciding if I should leave and go home – aware of likely road closures
* The wind change is likely to push the fire away from us so will go home
* I am not clear what smoke conditions will give rise to a road closure
* This started as only a severe day ! we have many of them
* Makes one very appreciative of fire fighters
* Break down of the weather – what do all the bits of information mean explanation to the public of humidity and wind speed
* Ready to go living in the town of Morwell (weather board and tile roof) hard to judge when to leave concern of embers entering roof and space igniting coal dust that may be there
* How do you ensure Walhalla and coopers creek have received information about the boola fire (no mobile signal)

**9pm reaction**

* When can I return , I have a house that is safe I need to be there to watch out for embers